



4. International Quality Conference



CONFERENCE MANUAL

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4. International Quality Conference Conference manual

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4th International Quality conference

TRACKS:

I FROM KNOWLEDGE TO QUALITY

II COMPETITION AND GLOBALISATION

III FROM KNOWLEDGE TO QUALITY AND SAFE FOOD

IV INNOVATION: A KEY OF QUALITY OF AUTOMOTIVE INDUSTRY

V QUALITY AND SOCIAL RESPONSIBILITY

VI QUALITY OF LIFE AND EXCELLENCE

VII DEFINING AND MEASURING SUCCESS

VIII MANAGEMENT OF SUSTAINABLE DEVELOPMENT

IX ICT CHALLENGES FOR FUTURE SOCIETY

X EXCELLENCE OF SOCIETY ORGANIZATION

XI EXCELLENCE IN TELECOMMUNICATION SERVICES

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Dear friends,

4. International Quality Conference 2010 will provide an international quality forum for experts from industry and academia to exchange ideas and present results of ongoing research in a range of topics.

This Conference has a motto "Road to excellence".

We invite you to participate in this important event.

*Sincerely yours,
President of Organization Committee*

Prof. dr Slavko Arsovski

Славко Арсовски

4th IQC
QUALITY
RESEARCH

CONTENT:

CONTENT VI

I FROM KNOWLEDGE TO QUALITY

1. Analysis of Integration within The Standards-Based Integrated Management Systems 11
Stanislav Karapetrović, Marti Casadesus, Iñaki Heras
2. Hybridization of Artificial Neural Network Using Desirability Functions for Process Optimization 23
Prasun Das
3. A Statistical Concept in Determination of Threshold Value for Future Diagnosis in MTS:
An alternative to Taguchi's Loss Function Approach 39
Prasun Das, Shubhabrata Datta
4. Notes on the Lexical Definitions of "Quality" 51
Georgeta Raťă, Ioan Petroman, Cornelia Petroman
5. Tourism Logistic System - Conceptual Considerations 57
Milosav Đorđević, Aleksandra Kokić Arsić
6. Quality Improvement of ESP in Mechanical Engineering 63
Alina-Andreea Dragoeșcu, Sandra Stefanovic
7. Quality and Adult Education 69
Paul M. Andre, Ljiljana Dimitrijević, Nenad Marčetić
8. Application Model Forecast in Production Management Process 75
Snežana Mijailović, Aleksandar Marić, Slavko Arsovski
9. Focused Improvement in Real Time 83
Ivan Djokić

II COMPETITION AND GLOBALISATION

10. Resilience of Automotive Sector: A Case Study 89
Slavko Arsovski, Paul Andre, Miroslav Đorđević, Aleksandar Aleksić
11. Joint Determination of Price, Warranty Length and Production Quantity for New Products under Free Renewal Warranty Policy 105
K.Jeyakumar, T. Paul Robert

12.	Supply Chain Management in Tourism.....	115
	Milosav Đorđević	
13.	Benchmarking Attributes Application Model	123
	Srđan Nikezić, Miloš Petronijević	
14.	Development of Competitiveness and Sustainability of Region.....	133
	Aleksandra Kokić Arsić, Milosav Đorđević, Jovan Milivojević	
15.	The Impact of the New Approach Directives on Competitiveness Enterprises in Serbia.....	143
	Katarina Kanjevac Milovanović, Slavko Arsovski	

III FROM KNOWLEDGE TO QUALITY AND SAFE FOOD

16.	Food Codes and the Culture of Quality	149
	Alina-Andreea Dragoescu	
17.	The Level of Customer Satisfaction as one of the Goals of the Quality of the Organization in the Bakery Industry.....	155
	Aleksandar Marić, Slavko Arsovski	
18.	Possibility of Using Leftover Bread as Safe and Quality High-Quality Food and Feed	165
	Zvonko B. Nježić, Đorđe B. Psodorov, Jasmina S. Živković, Dragan V. Palić, Biljana R. Cvetković	

IV INNOVATION: A KEY OF QUALITY OF AUTOMOTIVE INDUSTRY

19.	Design Quality in Mechanical Engineering Application	171
	Ayşegül Akdogan Eker	
20.	Quality in Metallized Coating Applications.....	179
	Bülent Eker	
21.	World Class Manufacturing in Automotive Industry	185
	Milan Djordjevic, Milan Milovanovic, Maja Djordjevic	
22.	Defining of Export Marketing Process in Automotive Industry	191
	Dragan Rajković, Mirjana Aleksić, Rade Milićević	
23.	Sources of Innovation.....	199
	Vladimir Nikolic, Tatjana Tanaskovic	

24. Automotive Industry Crisis and Fulfilment of ISO / TS 16949 Requirements as a Condition for Car Parts Supplier 207
Aleksandra Kokić Arsić, Milosav Đorđević, Miljko Kokić

V QUALITY AND SOCIAL RESPONSIBILITY

25. Importance of Occupational Health and Safety
Management System Implementation..... 219
Marko Đapan, Branislav Jeremić, Ivan Mačužić,
Miladin Stefanović, Aleksandar Aleksić
26. The Interdependence of Integrated Management
Systems and Corporate Social Responsibility 229
Dejan Đorđević, Srđan Bogetic, Dragan Čočkalo

VI QUALITY OF LIFE AND EXCELLENCE

27. Top Priority QMS Principles For Achieving Business Excellence 237
Aleksandar Vujović, Zdravko Krivokapić, Jelena Jovanović
28. Service Quality and Customer Satisfaction in
Public Transport..... 249
Filipa Fonseca, Sofia Pinto, Carlos Brito
29. Lean and Six Sigma Concepts –
Application in Pharmaceutical Industry..... 259
Katarina Pavlović, Vojislav Božanić

VII DEFINING AND MEASURING SUCCESS

30. Identification and Tracking Costs in Organization 269
Vojislav Božanić, Bojana Jovanović
31. Methodological Approach: Students Assessment of
Academic Institution as Basis for Successful
Achievement of their Satisfaction..... 283
Koviljka Banjević, Aleksandra Nastasić
32. Improving Quality Management in Panification..... 289
Cornelia Petroman, Călin Popovici, Ioan Petroman
33. Traceability as Part of Quality Management in the
Panification Industry 295
Ioan Petroman, Cornelia Petroman, Călin Popovici

- 34. Customer Satisfaction Survey Analysis –
Ultimate Tool for Measuring Quality of Software Services Today 299
Srđan Atanasijević, Miladin Stefanović, Tatjana Atanasijević, Vladimir Nedić
- 35. A Study on the Evaluation of Customers' Satisfaction -
The perspective of Quality 309
Dauw-Song Zhu, Chih-Te Lin, Chung-Hung Tsai, Ji-Fu Wu
- 36. SCADA Systems in
Water Supply: Kragujevac Case Study 325
Vladimir Kojić, Branislav Nedeljković
- 37. Measuring the Quality Level of
Medical Services 337
Rajko Šofranac, Milica Šofranac, Zorica Savović

VIII MANAGEMENT OF SUSTAINABLE DEVELOPMENT

- 38. Activities of the Organization on Provision of
Constant Improvements in the Quality System 343
Sabahudin Jašarević, Safet Brdarević, Magdalena Diering
- 39. Multicriteria Approach for Assessment of
Environment Quality 351
Boris Agarski, Igor Budak, Janko Hodolić, Đorđe Vukelić
- 40. Plastic Packing Management and Recycling 361
Ana Petelj, Janko Hodolić, Đorđe Vukelić, Boris Agarski
- 41. Energy Planning for Sustainable Development 371
Ana Radojević
- 42. A Fuzzy AHP and TOPSIS for
ELV Dismantling Selection 377
Danijela Tadić, Slavko Arsovski, Miladin Stefanović, Aleksandar Aleksić
- 43. Waste Minimization in the
Furniture Industry 385
Novak Nikolić, Dušan Gordić
- 44. Introducing Energy and Environmental Policy in
Furniture Industry 395
Dušan Gordić, Milun Babić, Dubravka Jelić, Davor Končalović
- 45. Strategic Eco Innovation in Energy -
The Road to Sustainable Development 403
Aleksandra Kokić Arsić, Jovan Milivojević, Milosav Đorđević

46. Resilience of Training Processes: Model and Case Study 411
Zoran M. Milojević, Miladin Stefanović, Slavko Arsovski

IX ICT CHALLENGES FOR FUTURE SOCIETY

47. Information Model of Major Depression Treatment Cost –
Relevance of Quality Management of Health System 423
Danijela Tadić, Milan Erić, Dragan Milovanović , Miladin Stefanović
48. Architecture Software Solution to Support and
Document Management Quality System 431
Milan Erić, Vladimir Nedić , Miladin Stefanović, Marko Djukić
49. Configuration Management and ICT: A Case Study of
Improving Quality of Processes by System Virtualization 443
Aleksandar Aleksić, Milan Erić, Srdjan Atanasijević, Mladen Radišić
50. Software Solutions for Support for
Quality Management Systems 453
Snezana Nestić, Nikola Tonić, Branislav Nedeljković
51. Relation Between Organizational – And Information Resilience:
A Way For Improvement of System Capacity 453
Slavko Arsovski, Zora Arsovski, Pol Andre, Miladin Stefanović

X EXCELLENCE OF SOCIETY ORGANIZATION

52. Organizational Culture as Significant Factor in
Implementation of TQM – Experience in Serbian Economy 477
Vladimir Nikolić, Aleksandra Nastasić

XI EXCELLENCE IN TELECOMMUNICATION SERVICES

53. Implementation of Internal Benchmarking Model in
Crnogorski Telekom a.d 491
Tihomir Popivoda