

Quality 2014
Festival

Program



Program

Festivala
2014
kvaliteta



Kragujevac, 2014.



8th IQC
QUALITY
RESEARCH

International Quality Conference



22.05.2014.				23.05.2014.					
10.00 - 11.00	Hotel "Kragujevac"	Registration – Quality Festival 2014		10.00 - 12.00	Faculty of Engineering	Opening of 8IQC		Workshop 1: Statistics and quality	
11.00 - 12.00		Opening session				Plenary session 1			
12.00 - 12.30		Cocktail				Coffee break			
12.30 - 14.30		Plenary session and panel discussion				Session2			
14.30 - 16.00	Pause / Lunch brake			14.30 - 16.00	Cocktail				
16.00 - 17.30	Faculty of Engineering	41. National Quality Conference	9. Conference About Quality of Life	5. Students' conference: Industrial engineering and management	16.00 - 17.30	Faculty of Engineering	Session 3		Workshop 2: Leadership and Quality
17.30 – 17.45							Coffee break		
17.45 - 19.30							Session 4		
20.00							Round table – Conclusions		

Contacts:

tel: ++ 381 34 302 590

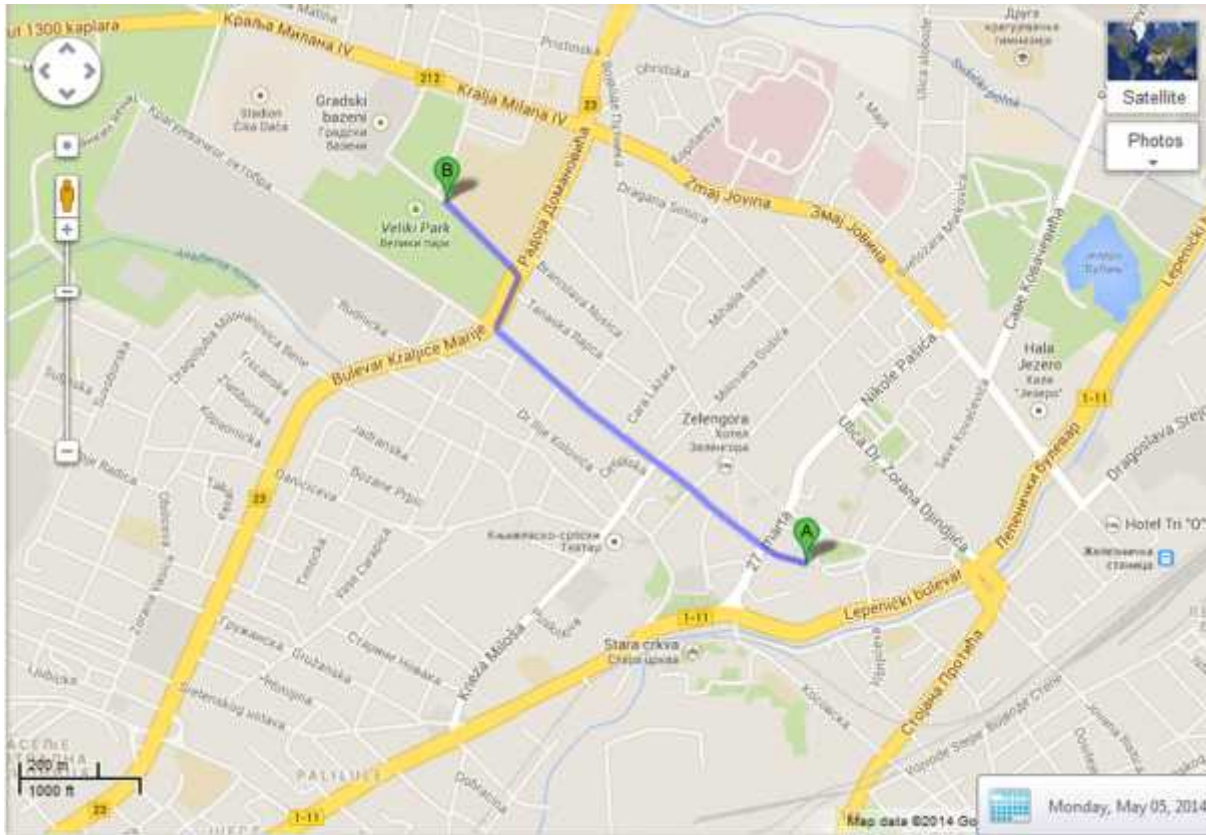
fax: ++ 381 34 302 591

mob. +381 69 844 9700

mail: cqm@kg.ac.rs

www.cqm.rs

LOCATION OF EVENTS



Hotel Kragujevac

Nova Sicilijana d.o.o.
 Kralja Petra I 21
 Kragujevac 34000, Serbia
 reception: +381 (0) 34/335-811
 fax: +381 (0) 34/331-944
 e-mail address: repcija@hotelkragujevac.com
 web site: www.hotelkragujevac.com
 GPS coordinates
 44.0098340000 (Latitude)
 20.9161980000 (Longitude)

Faculty of Engineering, University of Kragujevac

Sestre Janjic 6
 34 000 Kragujevac
 tel / fax: +381 (0) 34/302 590

 e-mail address: cqm@kg.ac.rs
 web site: www.cqm.rs

Walking directions from Hotel Kragujevac Kralja Petra I to Faculty of Engineering, Sestre Janjic 6

1. Head toward 27. marta/27. марта west on Краља Петра I
 Pass by Камелија
 (on the right) 120 m
2. At Eurobank, continue onto Краља Александра I Карађорђевића
 Pass by Banca Intesa
 (on the right in 550 m) 850 m
3. Turn right at кафе "Одисеј"
 toward Radoja Domanovica/Route 23 36 m
4. Continue straight
 onto Radoja Domanovica/Route 23
 Pass by НИС "Велики Парк"
 (on the left in 59 m) 110 m
5. Turn left onto Sestre Janjic
 Pass by Институт за физику
 (on the right in 190 m) 270 m

Faculty of Engineering, Sestre Janjic 6

Walking distance 1.4 km, 19 mins
 Taxi (in front of the Hotel) about 2€

Hotel Kragujevac



General information about the congress center Hotel Kragujevac



Opening of Quality Festival :

will be held on 22.05.2014. in Congress center Hotel Kragujevac.

The hotel has 3 conference halls of different capacities, small meeting room and, if necessary, the purpose can easily accommodate a restaurant and lounge on the ground floor. Rooms are fully equipped and are available to you audio - video equipment (projectors, sliders, screen, laser pointer, video conference equipment, audio amplifier, fixed, wireless microphones, "bugs"), internet support (network, WiFi) associated equipment (cables, top.ovl laptop, desktop computer, fax, copier, printer, LCD , DVD , etc.). , other forms of support (screens, black out blinds - shutters and electric adjustment, podium, flipchart paper & markers holders for the names of the lecturers and the like). For your needs, we can provide the equipment for simultaneous translation.

Kragujevac



Kragujevac is the fourth largest city in Serbia, the main city of the Šumadija region and the administrative centre of Šumadija District. It is situated on the banks of the river Lepenica. According to official results of the 2011 census, the city has a population of 150,835 inhabitants, while administrative area has a population of 179,417.

Kragujevac was the first capital of modern Serbia (1818–1839), and the first constitution in the Balkans was proclaimed in this city in 1835. Further on, the first full- fledged university in the newly independent Serbia was founded in 1838, preceded by the first grammar school (Gimnazija), Printworks (both in 1833), professional National theatre (1835) and the Military academy (1837).

Belgrade took the lead by becoming the seat of the throne in 1841. The University of Kragujevac was not reestablished until 1976. Contemporary Kragujevac is known for its weapons, munition and automobile industries.

Faculty of Engineering, Sestre Janjic 6, Object B, second floor, Conference room (Presentations should last 10 minutes)

41. Nacionalna konferencija o kvalitetu – 41. National Quality Conference – May 22, 2014.

SESSION 1 - 16.00 - 17.30

Chairmen: Zdravko Krivokapi , Zdenko Adelsberger, Dejan Adelsberger, Snežana Nesti

1. **LIDERSTVO I UPRAVLJANJE PROMENAMA**
LEADERSHIP AND CHANGE MANAGEMENT
Slavko Arsovski
2. **EKOLOŠKA INOVATIVNOST U FUNKCIJI DRUŠTVENE ODGOVORNOSTI**
ENVIRONMENTAL INNOVATION IN THE FUNCTION SOCIAL RESPONSIBILITY
Zdravko Krivokapi , Aleksandar Vujovi , Jelena Jovanovi
3. **IMPLEMENTACIJA ISO/IEC 27001 PREMA ANKESU SL**
IMPLEMENTATION ISO/IEC 27001 ACCORDIND TO ANNEX SL
Zdenko Adelsberger
4. **POSLOVNA IZVRSNOST KAO ALAT KVALITETA U ULOZI STALNOG POBOLJŠANJA**
BUSINESS EXCELLENCE AS A TOOL OF QUALITY IN THE ROLE OF PERMANENT IMPROVEMENTS
Dragan Vujovic, Petar Nikši
5. **KVALITET e-USLUGE**
QUALITY OF e-SERVICE
Zora Arsovski, Slavko Arsovski
6. **VIRTUALNI INSTITUT**
VIRTUAL INSTITUTE
Jovan Milivojevi , Aleksandar or evi , Svetlana Stojanovi
7. **SVETSKA KLASA KVALITETA**
WORLD-CLASS QUALITY
Branko Popovic, Igor Nikodijevi
8. **MEDIJI I POLITI KO UBE IVANJE**
MEDIA AND POLITICAL PERSUASION
Ljubiša Boji
9. **PROFIL ENERGIJE PREDUZE A**
ENERGY PROFILE ENTERPRISES
Jovan Milivojevi , Milan Mijailovi , Miloš Nikoli , Dragan Nikoli , Nikola Petrašinovi , Ivan Savovi , Svetlana Stojanovi
10. **OBRAZOVANJE MENADŽERA – KAKO I OD KOGA U ITI?**
EDUCATION OF MANAGERS – HOW AND FROM WHOM LEARN?
Vladimir Bulaji , Željko Tur inovi
11. **DEFINISANJE ZAHTEVA KORISNIKA VIŠESTRUKOM ANALIZOM**
DEFINING USER REQUIREMENTS CONJOINT ANALYSIS
Branko Popovi , Vitomir Boškovi
12. **OBUKA KADROVA ZA PRIMENU SISTEMA ŠEST SIGMA**
STAFF TRAINING FOR APPLICATION OF THE SIX SIGMA
Branko Popovi , Vitomir Boškovi
13. **POTPUNA IMPLEMENTACIJA STANDARDA ISO 31000 UZ POMO SOFTVERA HESTIA RISK MANAGER**
TOTAL IMPLEMENTATION OF ISO 31000 STANDARD USING HESTIA RISK MANAGER SOFTWARE
Dejan Adelsberger
14. **MODEL UPRAVLJANJA RIZIKOM OD POŽARA**
MODEL OF FIRE RISK MANAGEMENT
Aleksandra Koki Arsi , Milan Miši

SESSION 2 - 17.45 - 19.30

Chairmen: Slavisa Moljevi , Nenad Koprivica, Branko Popovi ,Aleksandar Aleks

15. **PRA ENJE I MJERENJE U INAKA ZAŠTITE ŽIVOTNE SREDINE BOKO-KOTORSKOG ZALIVA KAO OSNOV ZA USPOSTAVLJANJE ZAHTJEVA (ISO 14001:2004)**
MONITORING AND MEASUREMENT OF IMPACT OF ENVIRONMENTAL PROTECTION OF BOKA-KOTORSKA BAY AS A BASIS FOR DETERMINATION OF REQUIREMENTS (ISO 14001:2004)
Radovan Orlandi , Nikola Konjevi , Pavle Popovi , Deda elovi , Oto Iker
16. **KLJU NI INDIKATORI BEZBEDNOSTI I ZAŠTITE NA RADU I ZAŠTITE ŽIVOTNE SREDINE**
HEALTH AND SAFETY AND ENVIRONMENTAL KEY PERFORMANCE INDICATORS
Aleksandra Kokic Arsi , Milan Miši
17. **STRATEGIJSKO UPRAVLJANJE KVALITETOM U TURISTI KIM PREDUZE IMA**
QUALITY MANAGEMENT IN TOURIST INDUSTRY
Miloš Vasi , Nada Stanojevi , Darko Stanojevi
18. **SPOLJAŠNO VREDNOVANJE I SAMOVREDNOVANJE ŠKOLA**
EXTERNAL EVALUATION AND SELF-EVALUATION OF SCHOOLS
Goran Manojlovi , Slavko Arsovski, Ivica Nikoli
19. **KVALITET ŽIVOTA U RURALNIM OPŠTINAMA**
QUALITY OF LIFE IN RURAL COMMUNITIES
Slavko Arsovski, Dobrica Stojkovi
20. **MODEL REGIONALNOG RAZVOJA SA ASPEKTA STRUKTURE PRIVREDE REGIONA**
MODEL REGIONAL DEVELOPMENT WITH ASPECTS OF THE STRUCTURE OF REGIONAL ECONOMY
Slavisa Moljevi , Ranka Gojkovi , Nenad Koprivica, Dragan Rajkovi
21. **NA INI PREDVI ANJA KVALITETA OBRA ENE POVRŠINE I POTENCIJALNE MOGU NOSTI DALJIH ISTRAŽIVANJA**
WAYS OF SURFACE ROUGHNESS PREDICTING AND POTENTIAL OPPORTUNITIES FOR FURTHER RESEARCH
Radoslav Vu urevi , Zdravko Krivokapi
22. **PRIMENA INTEGRALNIH KARAKTERISTIKA BINOMNE RASPODELE U TEHNOLOGJI MATERIJALA**
APPLICATION OF INTEGRAL CHARACTERISTICS OF THE BINOMIAL DISTRIBUTION IN MATERIALS TECHNOLOGY
Janja Nedovi , Dejan Blagojevi , Zoran Popovi , Dimitrije Stefanovi
23. **DEKOMPOZICIJA I METRIKA PROCESA MARKETING I PRODAJA U PROIZVODNIM ORGANIZACIJAMA MALE I SREDNJE VELI INE**
DECOMPOSITION AND METRICS OF MARKETING AND SALES PROCESS IN SMALL AND MEDIUM SIZED MANUFACTURING ENTERPRISES
Snežana Nesti , Aleksandar or evi , Miladin Stefanovi , Aleksandar Aleks
24. **KLJU NI INDIKATORI PERFORMANSI POSLOVANJA U INDUSTRIJI LIVARSTVA**
KEY PERFORMANCE INDICATORS OF INDUSTRIAL FOUNDRY
Aleksandar Jovi i
25. **POSLOVNA KOMUNIKACIJA KAO FAKTOR UNAPRE ENJA RADA I POSLOVANJA „SAGITA“ D.O.O. HERCEG NOVI, CRNA GORA**
BUSINESS COMMUNICATION AS A FACTOR OF IMPROVEMENT OF THE WORK OF "SAGITA" LTD, Herceg Novi, MONTENEGRO
Oliver Mom ilovi , Suzana Doljanica, Dragan Doljanica
26. **PRIMENA INDIKATORA EFEKTIVNOSTI U PROCESU PUNJENJA U PUNIONICI SOKOVA**
OVERALL EQUIPMENT EFFECTIVNESS IN THE FILLING PROCESS IN A BEVERAGE BOTTLER
Ilija eki , Marija Lazarevi
27. **POSTOJE E TEHNIKE ZA SEGMENTACIJU SLIKE**
RECENT IMAGE SEGMENTATION TECHNIQUES
Dragan Lazarevi , Milan Miši , Bogdan irkovi
28. **OPTIMIZACIJA RUTE TRANSPORTA KOMUNALNOG OTPADA U GRADSKIM SREDINAMA KORIŠ ENJEM GENETSKIH ALGORITAMA**
OPTIMIZATION OF VEHICLE ROUTING OF COMMUNAL WASTE IN URBAN ENVIRONMENT USING GENETIC ALGORYTHM
Aleksandar or evi , Miladin Stefanovi , Aleksandar Aleks , Snežana Nesti

**9. Nacionalna konferencija o kvalitetu života -
9 National conference about quality of life – May 22, 2014.**

SESSION 1 - 16.00 - 17.30

Chairmen: Jovan Milivojević, Vanja Šušteršič

1. **RECIKLAŽA I PONOVDNA UPOTREBA VODA NAKON TRETMANA**
RECYCLE AND RE-USE WATER AFTER TREATMENT
Vanja Šušteršič, Dejan Dinčić
2. **RAZVOJ MODELA INTEGRACIJE MENADŽMENTA PROCESIMA I MENADŽMENTA
PERFORMANSAMA U HET-U POMOĆU BSC**
DEVELOPMENT OF A MODEL OF INTEGRATION OF PROCESSES AND PERFORMANCES
MANAGEMENT IN THE HET-IN USING BSC
Rada Kučinar, Predrag Pravdić
3. **ODREĐIVANJE BROJA POVREMENO ANGAŽOVANIH RADNIKA NA POSLOVIMA OSIGURANJA
U OSIGURAVAJUĆEM DRUŠTVU**
DETERMINATION OF NUMBER OF WORKERS TO OCCASIONAL ENGAGED IN INSURANCE OF
THE INSURANCE COMPANY
Gojko Krunić, Tamara Gvozdrenović, Dragan Popović
4. **KLASIFIKACIJA SRČANIH OBOLJENJA POMOĆU NEURONSKIH MREŽA**
CLASSIFICATION OF HEART DISEASES USING NEURAL NETWORKS
Marija Zahar Đorđević
5. **3P METODA U BSC-U U HIDROELEKTRANAMA NA TREBIŠNJICI**
3P METHOD IN BSC AT HYDRO POWER PLANTS ON THE TREBIŠNJICA
Rada Kučinar, Predrag Pravdić
6. **KVALITET ŽIVOTA I ZADOVOLJSTVO SOPSTVENIM ŽIVOTOM U CELOKUPNOM ŽIVOTNOM
CIKLUSU ČOVEKA**
QUALITY OF LIFE AND LIFE SATISFACTION IN THE ENTIRE HUMAN LIFE CYCLE
Jovan Milivojević, Svetlana Stojanović, Aleksandar Đorđević
7. **REDUKCIJA IZDUVNIH GASOVA MOTORNIM VOZILA UPOTREBOM ALTERNATIVNIH GORIVA**
REDUCTION OF MOTOR VEHICLES EXHAUST GASES BY USING ALTERNATIVE FUELS
Zoran Marjanović, Miomir Raos, Radomir Brzaković
8. **BSC SIMULACIJE PERFORMANSAMA U HIDROELEKTRANAMA NA TREBIŠNJICI**
BSC SIMULATION OF PERFORMANCES IN HYDRO POWER PLANTS ON THE TREBIŠNJICA
Rada Kučinar, Predrag Pravdić
9. **NEURONSKE MREŽE KAO LIČNI ALAT ZA PREDVIĐANJE POTROŠNJE KALORIJA PRILIKOM
FIZIČKE AKTIVNOSTI**
NEURAL NETWORK AS A PERSONAL TOOL FOR PREDICTION OF CALORIC EXPENDITURE
DURING EXERCISE
Hrvoje Puškarić
10. **TIPOVI ZRAČENJA KOJI UTIČU NA LjudSKU SVEST I PONAŠANJE**
TYPES RADIATION AFFECTING ON THE HUMAN CONSCIOUSNESS AND BEHAVIOR
Jovan Milivojević, Aleksandar Đorđević, Svetlana Stojanović
11. **KVALITET ŽIVOTA SA ASPEKTA FILOZOFIJE ŽIVOTA I SISTEMA VREDNOSTI ZAJEDNICE**
QUALITY OF LIFE FROM THE ASPECT PHILOSOPHY OF LIFE AND THE VALUE SYSTEMS
COMMUNITY
Jovan Milivojević, Aleksandar Đorđević, Svetlana Stojanović
12. **KVALITET KAO UNIVERZALNA OSOBINA SVETA**
QUALITY AS UNIVERSAL FEATURES OF THE WORLD
Jovan Milivojević
13. **FUNKCIONALNA VEZA IZMEĐU MATERIJALNOG JA I UMNOM JA – JA JESAM**
FUNCTIONAL RELATIONSHIP BETWEEN MATERIAL ME AND MIND ME - I AM
Jovan Milivojević

Faculty of Engineering, Sestre Janjic 6, Object A, second floor, Internet cafe (Presentations should last 10 minutes) A-I-19

*5. Konferencija studenata industrijskog inženjerstva i menadžmenta
5 Industrial engineering and engineering management students' conference – May 22, 2014.*

SESSION 1 - 16.00 - 17.30

Chairmen: Aleksandar Aleksi , Marija Zahar or evi

1. **TEORIJA OGRANIČENJA**
THE THEORY OF CONSTRAINTS
Nikola Živkovi , Pavle Lazarevi
2. **PRIMENA INTEGRALNIH KARAKTERISTIKA POLINOMNIH RASPODELA U INDUSTRIJI MIKROELEKTRONSKIH KOMPONENATA**
APPLICATION OF INTEGRAL CHARACTERISTICS OF POLYNOMIAL DISTRIBUTIONS IN MICROELECTRONIC DEVICES INDUSTRY
Janja Nedovi , Dejan Blagojevi , Dimitrije Stefanovi
3. **MIKROKLIMA I TOPLOTNI KOMFOR**
MICROCLIMATE AND THERMAL COMFORT
Alija Salkuni , Slađana Bogičević , Bajro Salkuni
4. **JAČINA ELEKTRIČNOG POLJA BAZNE STANICE MOBILNE TELEFONIJE U ŠAPCU**
ELECTRIC FIELD STRENGTH OF THE BASE STATIONS FOR MOBILE TELEPHONY IN SABAC
Bajro Salkuni , Alija Salkuni
5. **METODE I TEHNIKE U RAZVOJU PROIZVODA**
METHODS AND TECHNIQUES IN PRODUCT DEVELOPMENT
Dušan Vojinovi , Jovan Kocić
6. **RAZVOJ PROIZVODA U LEAN KONCEPTU**
LEAN PRODUCT DEVELOPMENT
Stefan Radojevi , Petar Pejatovi
7. **STRATEGIJA UNAPREĐENJA U MALIM I SREDNJIM PREDUZEĆIMA**
STRATEGY FOR IMPROVEMENT IN SMALL AND MEDIUM ENTERPRISES
Dragan Milošević , Željko Aleksi
8. **RAZVOJ PLANOVA ZA UNAPREĐENJA**
DEVELOPMENT OF PLANS FOR IMPROVEMENT
Darko Nikolić , Ognjan Srećković
9. **UPRAVLJANJE PROCESIMA RAZVOJA USLUGA**
MANAGING OF THE SERVICE DEVELOPMENT PROCESS
Radovi Miloš, Jelić Vladimir
10. **PROCES KONTINUALNIH UNAPREĐENJA**
CI PROCESS (CONTINUAL IMPROVEMENT PROCESS)
Gligoriје Rakić , Kristina Puškarić

SESSION 2 - 17.45 – 19.30

Chairmen: Snežana Nesti , Hrvoje Puškari

11. **UPRAVLJANJE PROCESIMA RAZVOJA PROIZVODA**
MANAGEMENT OF PRODUCT DEVELOPMENT PROCESS
Obradovi Dejan, Komatina Bojan
12. **ALATI ZA REŠAVANJE PROBLEMA I DONOŠENJE ODLUKA**
TOOLS FOR PROBLEM SOLVING AND MAKING DECISION
Miloš Varja i
13. **FAKTORI KOJI PODSTI U I OGRANI AVAJU RAST PREDUZE A**
RISK FACTORS FOR AND LIMIT THE GROWTH OF THE COMPANY
Katani Nebojša, Matovi Milan
14. **ODLU IVANJE TROŠKOVIMA KVALITETA**
DETERMINING THE COSTS OF QUALITY
Nikola Januševi , Nikola Jovanovi
15. **POTREBE ZA UNAPREDJENJIMA**
NEED FOR IMPROVEMENT
Jelena Radunovi , Ana Vlajkovi
16. **ŠANSE ZA RAST MALIH PREDUZE A**
THE CHANCES FOR DEVELOPMENT OF SMALL BUSINESSES
Ljubic Vladimir, Tosovic Marko
17. **KAIZEN PRISTUP**
KAIZEN APPROACH
Radovanov Nemanja, Zdravkovi Ognjen
18. **UTICAJ ANTROPOGENE BUKE NA PTICE U URBANOM HABITATU**
ANTROPOGENIC NOISE IMPACT ON BIRDS IN URBAN HABITAT
Nataša Jankovi Petrovi , Alija Salkuni , Bajro Salkuni
19. **STVARANJE OPTIMALNE STRUKTURE PROIZVODNOG PROGRAMA**
CREATING THE OPTIMAL STRUCTURE OF THE PRODUCTION PROGRAM
Nikola Kaljevi , Stevan Prodanovi
20. **DONOŠENJE ODLUKA PREMA CILJEVIMA**
DECISION-MAKING BY OBJECTIVES
Nikola Periši , Miloš Petkovi



Program of Quality Festival 2014 – 8 INTERNATIONAL QUALITY CONFERENCE
Faculty of Engineering, Sestre Janjic 6

8 International quality conference – May 23, 2014.

SESSION 1 A - 10.00 - 12.00

Chairmen: Marti Casadesus, Zdravko Krivokapic

**Faculty of Engineering, Sestre Janjic 6, OBEJCT B, SECOND FLOOR,
CONFERENCE HALL**

1. THE IMPACT OF QUALITY ON BUSINESS EXCELLENCE: A CASE STUDY
Slavko Arsovski, Zora Arsovski
2. ORGANIZATIONS THAT WON THE AWARD FOR INNOVATIVENESS HAVE A HIGHER MATURITY LEVEL
Zdravko Krivokapic, Branko Vulesevic, Jelena Jovanovic, Aleksandar Vujovic
3. THE CONCEPT OF THE QUALITY OF MANAGEMENT EVALUATION
Slawomir Wawak
4. ASSESSING THE EFFECTS OF ONLINE SERVICE QUALITY ON LOYALTY AND THE MEDIATION ROLE OF CUSTOMER SATISFACTION AND PERCEIVED VALUE
Luc Honore Petnji Yaya, Frederic Marimon, Marti Casadesus
5. NEW DEVELOPED AUTOMATED MULTI-STOREY CAR PARK
Stefan Schmidt
6. FROM GOVERNMENTAL STRATEGY TO EXCELLENT ORGANIZATION: A HEALTHCARE CENTRE CASE
Milos Jelic, Radomir Boskovic, Zlatko Maksimovic
7. DUSTY WORKING ENVIRONMENT AND ITS IMPACT ON HUMAN HEALTH
Katarina Lukacova, Pavol Liptai, Petra Lazarova
8. ANALYSIS OF THE CURRENT APPROACHES IN ASSESSING THE PHYSICAL FACTORS IMPACT ON HUMAN HEALTH
Alexandra Goga Bodnarova, Ervin Lumnitzer, Miriama Pinosova
9. SYSTEMS APPROACH FOR OPTIMAL DECISION-MAKING IN EVENT TOURISM
Tadeja Jere Jakulin
10. PECULIARITIES OF RISK ASSESSMENT
Yurij Vasilkov
11. THE EFFECTS OF PROTOTYPING TECHNOLOGIES ON PRODUCT DESIGN
Bulent Eker, Ercan Bulus
12. ENTERPRISE RISK REDUCTION WITHIN PERSONNEL COMPETENCE FORMATION
Ludmila Gushchina
13. UTILIZATION OF WASTE PLASTIC FOR REDUCING NOISE
Ervin Lumnitzer, Katarina Lukacovc, Zdenka Beck
14. EVALUATION OF THE SUBJECTIVE QUALITY OF LIFE: POLISH - GERMAN BORDERLINE CASE
Piotr Rogala

SESSION 1 B - 10.00 - 12.00

Chairmen: Benjamin Godwin Schmidt, Goran Devedzic, Zvonko Njezic
Faculty of Engineering, Sestre Janjic 6, OBEJCT A, GROUND FLOOR,
AUDITORIUM

15. CONTRIBUTION TO PRODUCTION SYSTEM ONTOLOGIES: SYNTAX AND SEMANTIC MATRICES OF PRODUCTION PHILOSOPHIES. RELEVANT SOCIAL AND ORGANIZATIONAL CULTURAL CHARACTERISTICS AND POTENTIAL APPLICATION
Nenad Miric, Goran Devedzic
16. THE INFLUENCE ON LEADERSHIP IN THE 21ST CENTURY: ARE THE WORKS OF MARY P. FOLLETT WORTH OF ATTENTION?
Srdjan Nikezic, Dejana Prodanovic, Radmila Mikovic
17. THE ROLE OF MEDIA MANAGEMENT AND ENTREPRENEURSHIP IN THE IRANIAN SMES
Meisam Marofi, Rouhollah Mojtahedzadeh, Seyed Rashid Mousavi
18. MANAGING OF RISKS AND QUALITY IN PROJECTS
Bojan Stojcetovic, Milan Mistic, Zivce Sarkocevic, Dragan Lazarevic, Danijela Zubac
19. ASSESSMENT OF TANNERY BASED SOLID WASTES MANAGEMENT IN ASILI, NAIROBI KENYA
Richard Oruko, Wilkister Moturi, John Mironga
20. CHINESE WOODS: A CASE STUDY IN THE WEST-ZAMBIAN TIMBER SECTOR
Benjamin Godwin Schmidt
21. PROTECTING THE BRIQUETTING AND PELLETING BIOMASS
Zvonko Njezic, Sandor Kormanjos, Djordje Okanovic, Olivera Simurina, Jasmina Zivkovic
22. ECO RISK MANAGEMENT AS A FACTOR OF SUSTAINABLE DEVELOPMENT
Milos Petronijevic, Ana Jankovic
23. THE NEED FOR THE DESIGN AND IMPLEMENTATION OF TQM SYSTEM FOR THE AIRPORT SERVICES TAV AIRPORTS HOLDING, MACEDONIA
Elizabeta Mitreva, Nako Taskov, Zlatko Lazarovski
24. HEALTH AND SAFETY AND ENVIRONMENTAL KEY PERFORMANCE INDICATORS
Aleksandra Kokic Arsic, Milan Mistic
25. MODELING WEIGHTS OF ORGANIZATIONAL VULNERABILITY FACTORS: GENETIC ALGORHITMS APPROACH
Aleksandar Aleksic, Miladin Stefanovic, Slavko Arsovski, Aleksandar Djordjevic
26. PERFORMING A MODEL FOR IMPROVING ORGANIZATIONAL DECISION MAKING
Rouhollah Mojtahedzadeh, Sahar Jafarian
- 27.
28. IMPROVEMENT OF TRAINING MARKETING PERFORMANCE - A SIX SIGMA APPROACH
Shirshendu Roy, Shreya Bagchi

SESSION 2 A- 12.30 - 14.30

Chairmen: Agnieszka Kister, Milorad Bojic, Oliver Momcilovic

Faculty of Engineering, Sestre Janjic 6, OBEJCT B, SECOND FLOOR,

CONFERENCE HALL

29. A PROJECT MANAGEMENT: COST, TIME AND QUALITY
Bojan Stojcetovic, Dragan Lazarevic, Bojan Prlincevic, Dejan Stajcic, Slavica Miletic
30. A CONTRIBUTION TO ANALYSIS OF THE PROCESS MANAGEMENT IN FUNCTION OF IMPROVING BUSINESS QUALITY
Leon Ljubic, Miroslav Radojicic, Zoran Nestic, Djordje Mihailovic
31. QUALITY MANAGEMENT IN PROJECT ORIENTED INDUSTRIAL ENTERPRISES
Sandra Milunovic Koprivica, Aleksandar Maric, Olga Ristic
32. A FUZZY GROUP DECISION MAKING MODEL FOR RANKING OF BUSINESS OBJECTIVES IN MANUFACTURING ENTERPRISES
Danijela Tadic, Hrvoje Puskaric, Marija Zahar Djordjevic, Slavko Arsovski
33. OPTIMIZATION OF THERMAL COMFORT IN BUILDING THROUGH ENVELOPE DESIGN
Milorad Bojic, Alexandre Patou-Parvedy, Harry Boyer
34. QUALITY MONITORING MODEL BASED ON ANALYSIS OF MEDICAL ERRORS
Agnieszka Kister, Viktoriia Vovk
35. THE IMPACT OF COST OPTIMIZATION ON THE QUALITY OF SERVICE IN THE SYSTEM OF HEALTH CARE INSTITUTIONS
Agnieszka Kister
36. MEASURING RISK IN THE THEORY OF EHTREME VALUES
Milos Petronijevic, Ana Jankovic
37. PRODUCT DESIGN PRINCIPLES IN SOME STAGES OF LIFE CYCLE
Beata Hricova, Miriama Pinosova, Marek Moravec
38. THE IMPROVEMENTS OF BSC PERFORMANCES IN 5 WAYS
Predrag Pravdic, Rada Kucinar
39. LEAN 6 SIGMA FOR IMPROVEMENT OF THE TELECOMMUNICATION PROCESSES
Frosina Geceva Kocova
40. QUALITY OF BUSINESS MEASUREMENTS IN TELECOMMUNICATION NETWORKS
Vesna Radonjic-Djogatovic, Valentina Radojicic, Aleksandra Kostic-Ljubisavljevic, Branka Mikavica
41. QUALITY OF EXPERIENCE IN MOBILE TELECOMMUNICATIONS
Vesna Radonjic Djogatovic, Aleksandra Kostic-Ljubisavljevic, Mirjana Stojanovic, Branka Mikavica
42. BUSINESS COMMUNICATION AS A FACTOR OF IMPROVEMENT OF THE WORK OF "SAGITA" LTD, HERCEG NOVI, MONTENEGRO
Oliver Momcilovic, Suzana Doljanica, Dragan Doljanica
43. METHODOLOGY OF COMPREHENSIVE QUALITY EVALUATION OF THE WORKING ENVIRONMENT
Miriama Pinosova, Beata Hricova, Alexandra Goga Bodnarova
44. A NEW FUZZY MODEL FOR EVALUATION OF KEY PERFORMANCE INDICATORS AND PURCHASING PROCESS QUALITY
Snezana Nestic, Aleksandar Djordjevic, Danijela Tadic, Miladin Stefanovic

SESSION 2 B- 12.30 - 14.30

Chairmen: Srecko Curcic, Dobrivoje Catic

**Faculty of Engineering, Sestre Janjic 6, OBEJCT A, GROUND FLOOR,
AUDITORIUM**

45. THE ROLE OF KNOWLEDGE MANAGEMENT AND PERFORMANCE IN DEVELOPING COUNTRIES
Rouhollah Mojtahedzadeh, Meisam Marofi
46. COSTS OF LOW- QUALITY
Dragana Beba, Philipp Hutterer, Armin Reller
47. MANAGING THE PROCESSES OF PROJECT FINANCING IN THE PUBLIC SECTOR
Aleksandar Maric, Zorana Pavlovic, Slavko Arsovski
48. MEASURING THE CAPABILITIES OF LOGISTICS PROCESSES OF PRODUCT DELIVERY
Milorad Kilibarda, Milan Andrejic
49. MANUFACTURY EFFECTIVENESS IMPROVING USING LEAN AND 5S METHOD
Nikola Tonic, Slavko Arsovski, Marko DJapan, Ivan Macuzic
50. SOFTWARE DEVELOPMENT FOR DESIGN OF OPTIMAL PORTFOLIO OF ELV RECYCLING SYSTEM
Slavko Arsovski, Milan Pavlovic, Hrvoje Puskaric
51. SUSTAINABLE DEVELOPMENT USING WOOD WASTE FROM BOUNDED PART OF THE RUDNIK MOUNTAIN
Srecko Curcic, Sandra Milunovic Koprivica
52. IMPROVEMENT OF END-USER EXPERIENCE BY DEVELOPMENT OF PRE- AND POST-PROCESSING SOLUTION FOR FEM MAGNETOSTATIC SOLVER PAK-M
Milan Blagojevic, Marko Topalovic, Miroslav Zivkovic
53. MULTI CRITERIA OPTIMIZATION OF LOW-RISE DETACHED HOUSE HEATING SYSTEMS IN AN ATTEMPT TO MINIMIZE ENVIRONMENTAL DAMAGE AND MAXIMIZE COMFORT OF USE
Mirko Blagojevic, Nenad Marjanovic, Nenad Petrovic, Milos Matejic, Milorad Bojic
54. OPTIMIZATION OF ZERO-NET ENERGY BUILDINGS WITH DIFFERENT LATITUDE AND DIFFERENT THERMAL INSULATION THICKNESS
Sasa Jovanovic, Danijela Nikolic, Milorad Bojic, Marko Miletic, Zorica Djordjevic
55. OPTIMIZATION OF LOW-RISE BUILDING GEOMETRICAL FORMS IN DESIGN BUILDER
Vesna Marjanovic, Gordana Bogdanovic, Nenad Kostic, Nenad Petrovic, Milorad Bojic
56. MULTICRITERIA ANALYSIS OF OPTIMAL SOLID WASTE MANAGEMENT SYSTEM-CASE STUDY OF KRAGUJEVAC (SERBIA)
Sasa Jovanovic, Goran Boskovic, Nebojsa Jovicic, Zorica Djordjevic, Slobodan Savic
57. SPECIFIC ELECTRICAL CONDUCTIVITY MEASUREMENTS FOR QUALITY ASSESMENT OF GOLD ALLOY 585 WITH PALADIUM
Zoran Karastojkovic, Radisa Peric, Zoran Janjusevic, Nikola Bajic
58. PROGRAM SUPPORT FOR RELIABILITY ALLOCATION FROM A STANDPOINT OF TECHNICAL REQUIREMENTS
Dobrivoje Catic, Nenad Petrovic, Jasna Glisovic, Milos Matejic, Jasmina Mikovic, Sandra Velickovic
59. BELT CONVEYER ANALYSIS USING FAULT TREE ANALYSIS METHOD
Milos Matejic, Dobrivoje Catic, Nenad Petrovic, Sandra Velickovic, Jasmina Mikovic

SESSION 3A - 16.00 - 17.30

Chairmen: Aysegul Akdogan Eker, Tadeusz Wawak

**Faculty of Engineering, Sestre Janjic 6, OBEJCT B, SECOND FLOOR,
CONFERENCE HALL**

60. KNOWLEDGE MANAGEMENT FROM THE ASPECT OF HUMAN RESOURCE MANAGEMENT IN ORGANIZATION
Kresimir Buntak, Ivana Drozdek, Vesna Sesar
61. FACTORS IMPEDING AND BOOSTING UNIVERSITIES IN THEIR EFFORTS TO IMPROVE THE QUALITY OF THE PROVIDED SERVICES
Tadeusz Wawak
62. OEE AN EFFECTIVE TOOL FOR TPM IMPLEMENTATION - A CASE STUDY
S. D. Kalpande
63. "5 S" AS A TOOL LEAN CONCEPT IN THE MAINTENANCE
Dusan Djurovic, Miodrag Bulatovic
64. NON-DESTRUCTIVE TESTING METHODS FOR DAMAGE DETECTION IN WIND TURBINE BLADES
Bulent Eker, Aysegul Akdogan Eker
65. QUALITY ASSESSMENT OF CNT REINFORCED METAL MATRIX COMPOSITES FABRICATED BY INFILTRATION CASTING METHOD
Bedri Onur Kucukyildirim, Aysegul Akdogan Eker
66. INVESTIGATION OF THE ENVIRONMENTAL FACTORS' INFLUENCE ON THE MECHANICAL PROPERTIES OF PLASTICS
Sandra Velickovic, Jasmina Mikovic, Dragan Adamovic, Srbislav Aleksandrovic, Jasna Glisovic, Dobrivoje Catic
67. QUALITATIVE EVALUATION AND IDENTIFICATION OF DEFECTS IN THE AUTOMOTIVE INDUSTRY USING VISUALIZATION TECHNIQUES
Pavol Liptai, Marek Moravec, Katarina Lukacova
68. ANALYSIS OF THE SOURCES OF NOISE FROM RAIL TRANSPORT
Petra Lazarova, Ervin Lumnitzer, Zdenka Beck
69. IMPACTS OF ROAD AND RAIL TRANSPORT ON THE ENVIRONMENTAL
Snezana Vrekic
70. APPLICATION OF MODERN TOOLS FOR NOISE DYNAMIC VISUALIZATION
Marek Moravec, Pavol Liptai, Beata Hricova
71. NOISE AS ASPECT OF LIFE QUALITY AT URBAN AREAS
Lozica Ivanovic, Danica Josifovic, Andreja Ilic, Blaza Stojanovic, Boris Rakic
72. BIOLOGICAL FILTRATION IN WASTEWATER TREATMENT
Vanja Sustersic, Dusan Gordic, Slobodan Savic, Jasna Glisovic
73. 3D MESH SEGMENTATION FOR CAD APPLICATIONS
Dragan Lazarevic, Milan Misic, Bojan Stojcetovic
74. LOGISTIC AND SUPPLY CHAIN IN PLANNING AND MANUFACTURING
Nikola Tonic, Milan Eric, Miladin Stefanovic

SESSION 3B - 16.00 - 17.30

Chairmen: Predrag Pravdic, Snezana Vrekic

**Faculty of Engineering, Sestre Janjic 6, OBEJCT A, GROUND FLOOR,
AUDITORIUM**

75. TOTAL QUALITY MANAGEMENT IN THE HOTELS IN NISKA BANJA BASED ON THE BASIC PRINCIPLES OF TQM
Milica Began, Marija Stefanovic, Aleksandra Pavlovic
76. HEALTH AND SAFETY ASPECTS OF USING ELV FLUID DRAINAGE STATION
Milan Pavlovic, Slavko Arsovski, Srecko Curcic, Aleksandar Tomovic
77. FAULT TREE ANALYSIS OF CLUTCH ON A VEHICLE VAZ 2121
Jovan Bogicevic, Mladen Aksic, Slobodan Biorac
78. APPLICATION OF TAGUCHI METHODS IN TESTING TENSILE STRENGTH OF POLYETHYLENE
Jasmina Mikovic, Sandra Velickovic, Srbislav Aleksandrovic, Dragan Adamovic, Dobrivoje Catic
79. THE TECHNOLOGIES FOR THE REALIZATION OF THE STEP STANDARD HARDWARE PLATFORM IN INTEGRATED MANAGEMENT SYSTEMS
Predrag Pravdic
80. UPGRADING CNC PROCESSES EFFECTIVENESS WITH CAD/CAM SYSTEMS
Predrag Pravdic
81. IMAGE SEGMENTATION AS A CLASSIFICATION TASK IN COMPUTER APPLICATIONS
Dragan Lazarevic, Milan Misic, Bojan Stojcetovic
82. COMPUTATION ANALYSIS WITH CURVED SHAPES
Dragan Lazarevic, Milan Misic, Bojan Stojcetovic
83. OPTIMAL POSITION OF SOLAR COLLECTORS: A REVIEW
Jasmina Skerlic, Milorad Bojic, Danijela Nikolic, Jasna Radulovic, Dragan Cvetkovic
84. EXPERIMENTAL PROCEDURE FOR INVESTIGATION ELECTRIC PANEL HEATING SYSTEMS
Dragan Cvetkovic, Milorad Bojic, Vesna Rankovic, Nenad Kostic, Jasmina Skerlic, Danijela Nikolic
85. DATA ENVELOPMENT ANALYSIS APPLICATION FOR ASSESSING THE EFFICACY OF MSP
Danijela Marjanovic, Zivce Sarkocecic, Milan Misic, Bojan Stojcetovic
86. INFLUENCE OF DIFFERENT THERMAL INSULATION THICKNES ON BUILDING ENERGY CONSUMPTION
Danijela Nikolic, Milorad Bojic, asmin Skerlic, Jasna Radulovic, Sasa Jovanovic
87. OPTIMIZATION OF BRISE-SOLEIL ZERO-NET ENERGY BUILDINGS WITH DIFFERENT THERMAL INSULATION THICKNESS
Zorica Djordjevic, Danijela Nikolic, Milorad Bojic, Marko Miletic, Sasa Jovanovic

SESSION 4 - 17.45 - 19.30

Chairmen: Aleksandar Vujovic, Ali Avci,

Faculty of Engineering, Sestre Janjic 6, OBEJCT B, SECOND FLOOR,

CONFERENCE HALL

- 88.** DESIGNING OF NETWORK FOR THE DISMANTLING CENTERS OF THE END-OF-LIFE VEHICLES BY FUZZY ABC METHOD
Jelena Jovanovic, Heena Shah, Aleksandar Vujovic, Zdravko Krivokapic
- 89.** POSSIBILITIES OF THE APPLICATION PROCEDURES AT MODELS OF NOISE IMMISSIONS IN WORK ENVIRONMENT
Zdenka Beck, Ervin Lumnitzer, Petra Lazarova
- 90.** TRIBOLOGICAL PERFORMANCES OF YSZ AND AL₂O₃ COMPOSITE COATINGS DEPOSITED BY AIR PLASMA SPRAY PROCESS
Ali Avci, Aysegul Akdogan Eker
- 91.** INTERACTIVE DESIGN OF A TRUCK BATTERY BOX WITH MATERIAL SELECTION TO IMPROVE QUALITY
Cengiz Yildiz, Erman Aker, Mehmet Ali Ozen, Ihsan Berker Caba
- 92.**
- 93.** COMPUTATIONAL INTELLIGENCE MODEL FOR THE HEAT DYNAMICS OF BUILDINGS
Vesna Rankovic, Milorad Bojic, Dragan Cvetkovic
- 94.** DETERMINING GEOMETRICAL PARAMETERS OF EXTERNAL WALLS ON LOW-RISE RESIDENTIAL BUILDINGS WITH GABLE AND PITCHED ROOFS AND OPTIMIZATION OF ITS ECOLOGICAL PARAMETERS
Nenad Kostic, Milos Matejic, Gordana Bogdanovic, Dragan Cvetkovic, Milorad Bojic
- 95.** APPLICATION OF HYBRID PHOTOVOLTAIC/THERMAL SOLAR SYSTEMS TO BUILDINGS
Jasna Radulovic, Milorad Bojic, Milan Despotovic, Danijela Nikolic, Jasmina Skerlic
- 96.** INFLUENCE OF THE MEANS, INTENSITY AND POSSIBILITIES OF EXPLOATING LOW-RISE BUILDINGS ON ENERGY SAVINGS AND RESULTS OF THEIR OPTIMIZATION
Milos Matejic, Mirko Blagojevic, Nenad Petrovic, Dragan Cvetkovic, Milorad Bojic
- 97.** THE IMPACT OF THE MEAN DAILY AIR TEMPERATURE CHANGE ON ELECTRICITY CONSUMPTION
Sasa Jovanovic, Slobodan Savic, Milorad Bojic, Zorica Djordjevic, Danijela Nikolic
- 98.** DEFORMATION MEASUREMENT OF FURNITURE BUILT USING PLYWOOD PANELS
Milan Blagojevic, Miroslav Zivkovic
- 99.** MEAT INDUSTRY BYPRODUCT – PART OF CHAIN OF THE MASS PRODUCTION OF FOOD
Djordje Okanovic, Milutin Ristic, Zvonko Njezic, Veljko Djukic
- 100.** PORK PRODUCTION IN ROMANIA AFTER IMPLEMENTATION THE QUALITATIVE CARCASS SYSTEM CLASIFICATION
Cornelia Petroman, Ioana Balan, Ana Lozici, Ioan Petroman, Cosmina Chirila, B. Bejan, Diana Marin, Ramona Ciolac
- 101.** NEW PRODUCTS OF THE FOOD INDUSTRY
Jasmina Zivkovic, Rada Jevtic- Mucibabic, Zvonko Njezic, Natasa Vukelic

SESSION 4 - 17.45 - 19.30

Chairmen: Milan Pavlovic, Jasna Radulovic

**Faculty of Engineering, Sestre Janjic 6, OBEJCT A, GROUND FLOOR,
AUDITORIUM**

- 102.** PATH TO BECOMING A SUCCESSFUL (LEAN) LEADER
Joseph Ricciardelli, Jelena Pantic, Ivan Macuzic, Marko Djapan
- 103.** GLOBAL LOGISTICS EFFICIENCY INDEX
Milan Andrejic, Milorad Kilibarda
- 104.** STATISTICAL PROCESS CONTROL, MEASUREMENT AND QUALITY ASSESSMENT
PROCESS
Mladen Aksic
- 105.** QUALITY CONTROL OF PARTS AND ASSEMBLIES USING SOFTWARE GOM
INSPECT BASED ON PORTABLE CMM DATA
Milan Blagojevic, Miroslav Zivkovic
- 106.** MERGINIG THEORY AND EXPERIMENTS IN A TOTAL QUALITY APPROACH FOR
IMPROVING THE REALIABILITY OF LARGE-MASS INDUSTRIAL PRODUCTS
Cristiano Fragassa, Ana Pavlovic, Salvatore Massimo
- 107.** CUSTOMER SATISFACTION QUALITY MANAGEMENT IN HIGHER EDUCATION
Natasa Aleksic, Milan Eric
- 108.** MODERN SCHOOL PRINCIPAL
Goran Manojlovic, Slavko Arsovski, Ivica Nikolic
- 109.** COMPUTER NUMERICAL CONTROL SIMULATION TOOL FOR TEACHING AND
LEARNING OF ENGINEERING STUDENTS
Marija Jeremic, Bojan Bogdanovic, Sasa Randjelovic, Dragomir Miljanic, Branko Tadic
- 110.** QUALITY IMPROVEMENT OF ENGINEERING EDUCATION: DESIGN OF AN
APPLICATION FOR LEARNING TECHNICAL DRAWING
Milan Blagojevic, Lozica Ivanovic, Aleksandar Nikolic, Miroslav Zivkovic, Marija Zahar
Djordjevic
- 111.** CONCEPT OF ENGINEERING EDUCATION BASED ON THE UTILITATION CNC
AND CMM TECHNOLOGY
Marija Jeremic, Bojan Bogdanovic, Marko Milosevic, Petar Todorovic, Dragomir Miljanic
- 112.** DEVELOPMENT OF A SYSTEM FOR ANALYZING THE ELECTROMAGNETIC
RADIATION CAUSED BY THE CT SCANNER
Ivan Milankovic, Nikola Mijailovic, Jasna Radulovic, Aleksandar Peulic, Nenad Filipovic
- 113.** QUALITY OF SIGNAL RECEPTION IN GAMMA-GAMMA SHADOWED
FADING CHANNELS
Zoran Popovic, Dejan Blagojevic, Dimitrije Stefanovic
- 114.** CT SCANNER QUALITY ACCORDING TO EXPOSURE DOSE DURING SCANNING
PROCEDURE
Nikola Mijailovic, Jasna Radulovic, Aleksandar Peulic, Miroslav Trajanovic, Nikola
Radulovic
- 115.** MEAN FLUID TEMPERATURE OF THE DOUBLE EXPOSURE AND THE
CONVENTIONAL FLAT-PLATE WATER SOLAR COLLECTORS - EXPERIMENTAL
RESULTS
Novak Nikolic, Nebojsa Lukic, Dragan Taranovic
- 116.** OPTIMIZATION OF ENERGY CONSUMPTION OF SERBIAN POSITIVE-NET
ENERGY BUILDING
Danijela Nikolic, Milorad Bojic, asmin Skerlic, Zorica Djordjevic, Dragan Cvetkovic

University of Kragujevac



University of Kragujevac, with its 12 faculties, is a modern educational and research centre embracing almost all major areas of teaching and research. Six of its faculties are located in Kragujevac, the centre of Šumadija Region, while other six faculties are located in five towns of Central Serbia – Kraljevo, Vrnjačka Banja, Čačak, Jagodina and Užice, thus covering the area with more than 2 500 000 inhabitants. The University of Kragujevac offers a wide range of study programs on bachelor, master and doctoral levels.

The academic and professional studies are based on approved and accredited study programs.



Faculty of Engineering



Conferences:

41. National Quality Conference

9. Conference About Quality of Life

5. Students' conference: Industrial engineering and management

will be held on 22.05.2014. in Object B (second floor), Conference room.

8. International Quality Conference

will be held on 23.05.2014. in Object B (second floor), Conference room.



Things to do in Kragujevac ...

Attractions ...		Restaurants...	
	<p>Museum October 21 and Memorial Park Sumarice Desankin venac bb, Kragujevac 34000, Serbia</p>		<p>Restaurant Vodenica Cuisines: Central European, International <i>Starine Novaka 56 Kragujevac 34000, Serbia</i> +381 34 313104</p>
	<p>Museum Zastava Trg topolivaca 4, 34000 Kragujevac (7,00 - 15,00h)</p>		<p>Dvoriste Cuisines: International, Yugoslavian Save Kovacevica bb Jezero Bujanj, Kragujevac 34000, Serbia +381 034 353 943</p>
	<p>Knjazevsko-Srpski Teatar Theatar "Joakim Vujic" Daniciceva 3, Kragujevac 34000, Serbia</p>		<p>Lovac Restoran Cuisines: European Svetozara Markovica 17 Kragujevac, Serbia</p>
	<p>Plaza Cineplexx Modern Shopping-Mall Movie Theatre Bulevar kraljice Marije 56, Kragujevac 34000, Serbia</p>		<p>Patisseries Srce Location 1: Kneza Milosa 3 and Loction 2: Bulevar Kraljice Marije br 54 Kragujevac 34000, Serbia +381 34 304 320</p>

If you have any additional questions...

If you need any additional questions or you need any help do not hesitate to contact us:



Center for Quality

tel / fax: +381 (0) 34/302 590

e-mail address: cqm@kg.ac.rs

web site: www.cqm.rs



Aleksandar Aleksić

Tel +381 64 2708188

aaleksic@kg.ac.rs



Snežana Nestić

Tel +381 69 8288774

s.nestic@kg.ac.rs